

### **Meeting Notes**

### March 5, 2021

Attendees: Patrick Hood-ME State Police, Jill Randall-LSE, Jane Margesson- AARP- Maine, Nicole Marchesi- Long-Term Care Ombudsman, Jami Aleksiev- EAAA, Ellen Parent- Maine Credit Union League, Nichole Bilodeau- Maine Bureau of Financial Institutions, Eric Selzer-retired private attorney, Stephanie Ham- ME Office of Securities, Kimberly Snow- Researcher at Muskie School, Vanessa Madore-Maine Savings Federal Credit Union, Andrew Mc, William N. Lund- Bureau of Consumer Credit Protection, Chris Wolff- Elder Abuse Institute of Maine, John Cohen- LPL Financial

### **Organizational Items (Patrick Hood):**

Nominations/Elections for 2021

Co-chairs: Lieutenant Patrick Hood and Judith Shaw

Secretary: Nicole Marchesi

Chair of Education and Awareness Committee: Jill Randall

Meeting notes approved for 12/4/20.

Reviewed Meeting Calendar for 2021 distributed by Stephanie Ham.

#### **Presentation:**

William N. Lund, Superintendent, Bureau of Consumer Credit Protection

Please see presentation outline sent out to all members on March 4, 2021.

### **Overview of Committees and Work Groups:**

### Education and Awareness Committee (Jill Randall)

- Committee report circulated.
- Committee is focused on elder abuse summit.
- Agenda for summit has been circulated for day one, second day is being finalized.

- If you are Interested in learning more about the committee, please let Jill Randall know.
- World Elder Abuse Awareness Day is coming up will start looking at this soon.

### Mandated Reporter Work Group

No updates.

# Financial Exploitation Work Group (Pat Hood)

Pending project

SeniorSafe looking at this training on a virtual format.

# Multijurisdictional Scams Work Group (Pat Hood)

Resumed working group working to access an effective way to work on scams due to un-known perpetrators. The group is working on ways to spread education and awareness. If you are interested, please contact Stephanie Ham.

Next meeting scheduled for 3/9 at 2pm.

# Essay Contest Work Group (Jill Randall)

The council has partnered with GFWC Maine.

Fundraising is done by GFWC raising \$1,000 for the statewide winner.

Graduating high school seniors write an essay on "What is Elder Abuse and why does it matter to them?"

# **Community Updates:**

### Chris Wolff- Elder Abuse Institute of Maine

Continuing to serve clients in the pandemic world.

Purchased a couple homes from grants.

Homes in A R cty and Midcoast Maine. Not certain when this will go live. Partnered with APS For clients not served through APS and 4 new advocates being hired through this extension of funds.

## Andrew McCormik- US Attorney Office, Elder Justice Coordinator for Maine

Ongoing fraud with calling people and offering vaccines.

PSA recorded and released regarding the dangers of this scam.

# Vanessa Madore- Maine Savings Federal Credit Union

Uptick of Microsoft tech calls and letting people know that there was a computer issue and able to get remote access to the computer. Had three individuals scammed by this and had to close those accounts.

Meeting adjourned at 10:27am.

# MCEAP Elder Abuse Summit – Virtual

Tuesday, May 11, 2021, 9:00 a.m. -12:00 p.m. (tentative) Thursday, May 13, 2021, 1:00 p.m. -4:00 p.m. (tentative)

Next Council meeting: June 4, 2021 - 9:00 a.m. -11:00 a.m.

Via Microsoft Teams

Submitted by Nicole Marchesi

Volunteer Program Manager/ Regional Ombudsman

The Maine Long-Term Care Ombudsman Program

3/5/2021